

## **HOTEL SERVICES GUIDE**

In order to make your stay easier and more pleasant at our Hotel, we inform you about the services we offer and the operating rules of our premises.

1. Check in 14:00 pm to 23:00 pm.
2. Check out from 07:00 am to 11:00 pm. Staying beyond 12:00 pm and until 19:00 pm is charged with half the daily charge. From 19:00 pm onwards you will be charged with a full daily renting fee (this only applies if the room is available).
3. It is forbidden to use any electric appliance or gas appliance other than those provided by the apartment and in consultation with the Hotel's Directorate.
4. It is forbidden to carry the utensils and towels of the room to the beach.
5. Pets are not allowed in our Hotel.
6. In case of early departure the charge is made in accordance with the applicable law.
7. Visitors are not allowed inside the rooms without the permission of the Hotel Management.
8. Cleaning the kitchen area (bench and utensils) is under the responsibility of the visitor. In the event that the room and the utensils are not in the cleaning shape as when received, a lump sum of 40€ will be charged.
9. Any damages or material damage incurred during your stay falls under the responsibility of the customer and therefore will be charged and are to be paid directly.
10. Watching and guarding minors is the responsibility of their escorts.
11. Hotel guests are entitled to use all common areas other than those expressly indicated as not allowed.
12. The Hotel guests can use the reception and the living room aside from those located strictly in front of the apartments.
13. The hours of common silence must be strictly observed. During the rest of the day the noise should be proportional to respect the neighbor guest, so that there is harmony and no issues during your common living at Anemelia Hotel.
14. There is free Wifi.
15. Guests can leave their luggage for safekeeping at the property.

16. All children are welcome. Children under the age of two can stay in baby cots. Any type of extra bed or baby cot is provided upon request and confirmation from the management with some extra charge.

17. There is also a beach bar which operates within the hotel with free sunbeds and umbrellas at a designated area on the beach. The bar opens at 10:00 a.m.

18. Each room is entitled to have an umbrella with 4 sunbeds free of charge. The five-bed and six-bed rooms can make use of a 2nd umbrella.

19. ***Consumption of products sold at the hotel's Beach Bar is not permitted on the beach (for tax reasons).*** If the staff notices such products, they will ask you to discard them.

20. The use of the BBQ by customers is permitted free of charge, after consultation with the Hotel Management and after 20:00 pm and provided that there has been no prohibition from the Fire Department (due to high temperatures).

21. There is parking space on the street in front of our hotel. There is no private, guarded parking.

22. By making their reservation, customers agree to have read and accepted the hotel's terms and conditions listed above.

***Sincerely,  
Management of Anemelia Hotel***