

HOTEL SERVICES GUIDE

In order to make your stay easier and more pleasant at our Hotel, we inform you about the services we offer and the operating rules of our premises.

1. Check in 14:00 pm to 23:00 pm (unless the apartment is available). Due to the coronavirus pandemic, check-in is done at 16:00 pm for proper disinfection and ventilation of the rooms.
2. Check out from 07:00 am to 12:00pm. The stay beyond 12:00 pm and until 19:00 pm is charged with half the daily charge. From 19:00 pm onwards you will be charged with a full daily renting fee (this only applies if the room is available the next day).
3. It is forbidden to use any electric appliance or gas appliance other than those provided by the apartment and in consultation with the Hotel's Directorate.
4. It is forbidden to carry the utensils of the room to the beach.
5. Pets are not allowed in our Hotel.
6. In case of early departure the charge is made in accordance with the applicable law.
7. Visitors are not allowed on our premises without the permission of the Hotel Management.
8. Cleaning the kitchen area (bench and utensils) is under the responsibility of the visitor. In the event that the room and the utensils are not in the cleaning shape as when received, a lump sum of 40€ will be charged.
9. Any damages or material damage incurred during your stay falls under the responsibility of the customer and therefore will be charged and are to be paid directly.
10. Watching and guarding minors is the responsibility of their escorts.
11. Hotel guests are entitled to use all common areas other than those expressly indicated as not allowed.
12. The Hotel guests can use the reception and the living room aside from those located strictly in front of the apartments.
13. The hours of common silence must be strictly observed. During the rest of the day the noise should be proportional to respect the neighbor guest, so that there is harmony and no issues during your common living at Anemelia Hotel.
14. The hotel offers free internet at all of its premises.
15. Guests can leave their luggage for safekeeping at the property.
16. All children are welcome. Children under the age of two can stay in baby cots. Any type of extra bed or baby cot is provided upon request and confirmation from the management with some extra charge.
17. Access to the Jacuzzi is permitted to all adults over 18 years of age and an extra charge of 5€ per person is applicable for its use. It is open from Monday to Friday from 14:00 pm to 20:00 pm.
18. There is also a beach bar which operates within the hotel with free sunbeds and umbrellas. Exclusive use of sunbeds and umbrellas is not allowed and

therefore when you are not on the beach you are not allowed to “reserve” the sunbeds for when you go to the beach again. Any personal items such as towels used to “reserve” the sunbeds will be removed and kept by our staff.

19. Each room is entitled to have an umbrella with 4 sunbeds free of charge. The five-bed and six-bed rooms can make use of a 2nd umbrella.
20. Guests are more than welcome to use the BBQ facilities of the Hotel free of charge, upon consultation with the Hotel Management and after 20:00 pm.
21. Free Parking is provided in front of the Hotel and there is also the possibility to put your car in a private parking which is charged with 5€/ day upon agreement with the Hotel's Management.
22. Customers with their reservation commit that they have read and accepted the hotel terms listed above.

*Sincerely,
Management of Anemelia Hotel*