

ANEMELIA HOTEL APARTMENTS

COVID-19 MEASURES - INFORMATION UPDATE: 01 JUNE 2020

Dear guests and friends,

The situation we are in is undoubtedly unprecedented. However, now is the time for each one of us to be more than ever responsible and follow the guidelines issued by the Greek National Public Health Organization.

Even though our country managed to keep the covid-19 cases and fatalities at low numbers, unfortunately many countries have been impacted greatly. Our thoughts are with those people suffering as well as to those who work in the front line. We sincerely wish to everyone to stay healthy. We will overcome this together.

From our side, we would like to assure you that our team is working intensively so that we can welcome you on the 15th of June. Please kindly find below the health and safety measures that we will implement to safeguard the health and safety of our guests as well as that of our staff. Your safety while staying with us is our top priority.

- **Stringent implementation of the guidelines** issued by the Greek National Public Health Organization.
- **Thorough room cleaning according to disinfection protocols before each new arrival** (disinfection with **steam-cleaner** for every surface, disinfection with **UV light radiation** for mattresses & bed linen, bed linen & towels washed at a temperature of 70 degrees, disinfection with a **special disinfectant approved by the EOF** for frequently touched surfaces such as tables, doorknobs, light switches, countertops, handles). For floors, toilets & sinks we use **diluted chlorine solutions**. The rooms will be adequately **ventilated daily**.
- Cleaning personnel will be wearing appropriate equipment while cleaning.
- **Staff training** on adherence to health & safety guidelines.
- **Hand sanitizers** available in each room.
- Abolition of daily change of bed linen & towels. Change every 3 days.
- Non-daily room cleaning during the stay (avoiding contact of cleaning workers with possible case and further transmission), only after customer request.
- Placing **disposable cover** on the TV & air-conditioner controls.
- **Cleaning of air conditioning filters** after each new arrival of visitors.
- **Hand sanitizer station** available at reception area & at the bar.
- Frequent **disinfection** of common areas & reception area.
- Disinfection of room keys.
- **New check-in & check-out times** to ensure proper disinfection & ventilation of each room: **Check-out** : 10:00 & **Check-in** : 17:00 (unless there is the possibility to check-in earlier).
- **Entrance to the premises of the hotel is prohibited to non-residents except in the bar & reception area. Delivery of food is also prohibited.**

Thank you for your continued preference and we are looking forward to welcoming you again as of June 15th. Until then, stay safe!

Management of Anemelia Hotel